

As of 2021, pre-primary education will be compulsory for 5-year-old children. 6-year-old children are obliged to attend primary school, preferably according to the place of residence.

You can find information on schools, enrolment and important deadlines at <https://lnk.sk/euwn>

Secondary and vocational schools are under the jurisdiction of the regional government. Students can choose between a general academic secondary education at a "gymnasium" or a specialized secondary education at a school with enhanced coverage of certain subjects and skills.

You can find the information on secondary education in the Banská Bystrica region at <https://lnk.sk/zamo>

Academic institutions operating in the city that also enrol foreign students are:

Matej Bel University:

www.umb.sk

Academy of Art:

www.aku.sk

Slovak Medical University, Faculty of Health:

<https://fzszu.sk>

There are a number of private language schools and training centres with a variety of courses.

Popular language schools providing **Slovak language lessons** are:

IC Centre: www.ic-centre.sk

Alliance française: www.afsk.sk

Akadémia vzdelávania: www.avbb.sk

Jazyková škola SPEAK: www.speak.sk

General Assistance for Foreigners

Organizations providing information on residency rights and the integration process in Slovakia:

IOM Migration information centre, Bratislava

legal and social counselling for migrants

<https://iom.sk/en>

+421 850 211 478

Human Rights League, Bratislava and Košice

legal counselling for asylum seekers and migrants

www.hrl.sk/en

+ 421 918 682 457

Important Institutions and Organisations

Foreign Police

(Oddelenie cudzineckej polície)

request for residency and documents for foreigners

Sládkovičova Street 4343/25

+421 961 603 230

Office of Labour, Social Issues and Family

(Úrad práce sociálnych vecí a rodiny)

employment, financial benefits for families with children, financial support for persons in need

Skuteckého Street 39

+421 48/244 01 11

Social Insurance Company

(Sociálna poisťovňa)

Kapitulská Street 27

+421 906 175 550

Health Insurance Companies

Všeobecná zdravotná poisťovňa:

www.vszp.sk/en

Dôvera: www.dovera.sk

Union: www.union.sk

Maxima: www.pojistovnamaxima.sk/en

(only commercial health insurance)

This leaflet has been prepared by civic associations, the Human Rights League and Marginal, and by the City of Banská Bystrica within KapaCITY project, co-funded by the European Union from the Asylum, Migration and Integration Fund and the Internal Affairs Funds.



MESTO
BANSKÁ BYSTRICA



BANSKÁ BYSTRICA

WELCOME TO BANSKÁ BYSTRICA

A Newcomer's Guide

"QR CODE" will navigate you to more detailed information on www.visitbanskabystrica.sk



This leaflet contains basic information and some important responsibilities of the Municipality Office of Banská Bystrica.

Geography & Demographics

Banská Bystrica is a city in central Slovakia, the capital of the Banská Bystrica Region and the Banská Bystrica District. It is the seat of many institutions. It is located on the banks of the Hron river and encircled by the mountain chains of the Low Tatras, the Veľká Fatra, and the Kremnica Mountains. As a historical city with easy access to the surrounding mountains, Banská Bystrica is a popular winter and summer tourist destination.

Events in the city

www.banskabystrica.sk/podujatia/

Discover Banská Bystrica

www.visitbanskabystrica.sk

For more information visit the Information Centre of Banská Bystrica at the bus station, or in the historical City Hall:
www.visitbanskabystrica.sk/ticbb
www.visitbanskabystrica.sk/infocentrum

With 76 089 inhabitants, Banská Bystrica is the sixth most populous municipality in Slovakia. 2 830 foreigners from EU and third countries live in the Banská Bystrica Region (June 2020).

The city of Banská Bystrica has its own representative bodies - the mayor and city council - as well as advisory bodies of councils and committees.

The Municipality Office consists of departments dealing with various life situations e.g. education, social care, regional development, culture and sport, local taxes etc.

Local Taxes and Fees

The municipality has its own local taxes and fees which have to be paid also by foreigners, e.g. property tax, tax for accommodation, dog tax, tax for using public spaces, and fees for municipal waste.



Municipality Participation

Anyone who holds temporary or permanent residence including foreigners on the territory of the city has the right to participate in the municipality. You can participate in municipality meetings, and address your suggestions or petitions to the mayor, the city council and advisory bodies of the municipality.

Only residents of a city (persons with permanent residence) have voting rights. Foreigners with permanent residence have the right to vote for and to be elected as mayor/governor and city/regional council, and vote in local/regional referendum.

We invite you to visit the Client Centre of the Municipality Office where you can get more information.

Československej armády Street 1141/26
+421 800 14 15 14
www.banskabystrica.sk/podatelna@banskabystrica.sk

Contact point for foreigners: City Hall
Mgr. Zuzana Gajdošíková
zuzana.gajdosikova@banskabystrica.sk
+421 918 505 216.

Registry Office – Matrika

Issues birth certificates, accepts applications for marriages, etc.

Public Transport

You can use car or public transportation (buses, trains) to travel to/out of Banská Bystrica.

Information on routes and timetables of regional coach and train connections can be found at:
www.cp.hnonline.sk/vlakbusmhd/spojenie

City transportation by bus and trolleybus is at: www.imhd.sk/bb/public-transport

The city of Banská Bystrica has its own parking policy. Be aware of the need to pay for parking in the city.

Social Services

If you find yourself in a difficult life or social situation, you can contact or visit the Client Centre, which provides basic social counselling, helps clients to understand the complex system of social care and recommends appropriate solutions for your situation.

The Municipality Office of Banská Bystrica provides social care and services including care homes, housing facilities for people in need, domestic violence shelters, emergen-

cy shelters, facilities of supported housing, a social service centre and community centre.

The Municipality also cooperates with other providers of social care, charitable organisations and civic associations.

Health Care

A register of health care providers operating in the city and region is issued by the Office of the Banská Bystrica Self-governing Region. Every person with health insurance is entitled to receive necessary healthcare.

You can find your general practitioner according to your address at:
<https://lnk.sk/uvev>

The Office of the Banská Bystrica Self-governing Region also handles complaints of refusal to provide health care at *Námestie SNP č. 23*, +421 48/4325111
podatelna@vucbb.sk

Hospitals:

F. D. Roosevelt University Hospital, Nám. L. Svobodu 1, Banská Bystrica 975 17
(Emergency department: +421 48/441 3700)

Children's University Hospital, Nám. L. Svobodu 4, Banská Bystrica 974 09

Municipal Police

emergency nonstop call: 159

The main responsibilities of the Municipal Police are the prevention of crime, protection of health and property, solving crisis situations between neighbours, etc. SOS Emergency Calls 112 is for state police, fire, ambulance (also in English)

Education & Schools

As of 2021, school attendance will be compulsory for children of 5 to 16 years of age. You can find high quality primary, secondary, and vocational schools established by the state, churches or private entities. The City of Banská Bystrica has established 29 nursery schools, 11 primary schools and one centre for leisure activities.